Support & FAQ – Secured24
Last Updated: June 2025
Developer: AEY on Apps (aeyonapps@gmail.com)

Thank you for choosing Secured24 — your privacy-first solution for secure notes, media, and more. Below you'll find answers to common questions about how the app works, what features are available, and how to get the most out of it.

🔐 How is my data stored?
All notes, voice memos, sketches, photos, and videos are encrypted and stored locally on your device. Secured24 does not use cloud storage or external servers. Your data never leaves your device.

🔒 How do I lock or protect individual items?
Each note or media file can be secured using Face ID or Touch ID. You can apply biometric protection from the content's detail screen.

⌛ What happens when content expires?
Content set with a timer will automatically delete upon expiration. Premium users can choose to extend the lifespan or make the content permanent using the **Secure Content Control** feature.

✏️ What types of content can I create?
Secured24 supports:
– Text notes
– Voice memos
– Photos & videos (via camera)
– Drawings & handwritten sketches
All items are encrypted and saved offline.

🛒 What premium features are available?
The app is free to use with basic limits and ads. You can unlock additional features by visiting the **Market** section inside the app:
– **Secured Content Control:** Instantly delete, extend, or make permanent
– **Unlimited Notes & Media:** Create and store unlimited notes and media
– **Unlock All Themes:** Unlock all themes and refresh your style
– **Remove Ads:** Ad-free experience tailored to your needs

📊 Can I use the app offline?
Yes. Secured24 is fully functional without an internet connection. No login, sync, or account is required — everything is stored privately and securely on your device.

📩 How can I get help or contact support?
You can reach out to us anytime at:

aeyonapps@gmail.com
We're happy to assist with questions, feedback, or issues.

✅ Summary
Secured24 was built with your privacy in mind. No accounts, no tracking, no external storage —
just secure tools for your most personal content.

—

Still need help? Don't hesitate to contact us — we're here to support you.